Palm Tree Pajama Party at Navy Pier Frequently Asked Questions and Things You Should Know

PLEASE READ BEFORE REGISTERING and ATTENDING

What ages are allowed to attend?

All attending children must be between the ages of 6-12 years old and your party must include one adult per every three children.

What to bring:

- Sleeping bag, bed roll, pillow, blanket or covers, etc.
- Toothbrush & other toiletries
- Wash cloth or small towel. No showers/baths available.
- T-shirt, shorts, sweats or pajamas (top and pants) to sleep in. Shirt and pants must be worn at all times by everyone
- Earplugs or sleep mask if desired some emergency lighting will remain on throughout the evening
- Each sleeping area is allowed up to two twin air mattress or one queen (larger parties may require more than one sleeping area)
- Flashlight with batteries lanterns or super bright lights are not allowed, or other gadgets that will disturb other guests
- Comfortable shoes shoes must be worn at all times when walking around the pier.
 Slippers (rubber sole) are suggested for the sleeping area
- Portable chargers for electronics access to power will not be available in sleeping zone

What not to bring:

- Do not bring any valuable electronic devices (laptops, tablets, cameras) or wear expensive jewelry as Navy Pier will not assume responsibility for any lost or stolen items
- Air mattresses larger than queen size
- Tents or sleeping enclosures
- No outside food or beverage if you have concerns with allergies or severe dietary restrictions please contact us ahead of time at <u>pjsandpalmtrees@navypier.org</u>
- Drugs no illegal or recreational drugs are allowed.
- No weapons of any kind. These items are not allowed on Navy Pier and all of your bags are subject to search once you are on property and check in for our event

Sleeping areas:

Your party will be assigned one 8'x7' sleeping area per 4 people. If you are attending with a group, we will do our best to place you near each other but cannot guarantee this based on availability. If you have others you would like to be near, please contact us no later than Friday, May 10 at pjsandpalmtrees@navypier.org.

Registered but can't attend?

Please contact us at <u>pjsandpalmtrees@navypier.org</u> so we can offer your spot to other families on our waiting list. Spaces will be filled from the wait list will be assigned on a first-come, first-serve basis.

Food & Beverage:

Navy Pier will provide a late night snack as well as continental breakfast in the morning. We encourage you to arrive early and eat dinner at one of our many establishments on the pier. A few have created special offers just for participants of this event and we will provide you with that information when you check in.

Check In:

When you arrive, follow the signs to the PJs and Palm Trees event to registration set up at Crystal Gardens. We will collect waivers and provide you with a special wristband that allows you access to the event and gets you discounts and free activities with some of our partners on the Pier. You may leave all of your sleeping items with us in our secure area while you have fun playing and exploring the Pier. We will return your items to you when it's time to set up your sleeping zone.

Check Out:

Your sleeping area must be picked up and cleared by 8:30am on Saturday morning. You do not have to leave the Pier, but you will be asked to leave the Crystal Gardens area so it can be cleaned and prepared to open to guests for the day.

Parking:

Each registered group will receive one discounted parking pass good only for your overnight stay on the 17th. There will be no additional passes given to groups and these passes do not afford you in and out privileges. Discounted parking is available only for on property Navy Pier garages.

Security:

Navy Pier has 24 hour security on premises and we will also have security guards present for the duration of the event within Crystal Gardens. We highly encourage you to keep your valuables with you at all times as Navy Pier is not responsible for any lost or stolen items.

Waiver & Release:

Each guest must have a signed waiver and release on file with us prior to participating in the event. You can find the waiver HERE and we ask that you fill this out prior to your arrival and email it to us at pjsandpalmtrees@navypier.org. All children must have a parent or legal guardian sign their waiver. You will not be allowed to check in if we do not have a waiver from all of those in your party.

For a fun and safe time for all:

- All guests are asked to abide by Navy Pier's Code of Conduct which can be found HERE.
- Adults/chaperones must accompany children at all times

- Don't unroll or set-up your sleeping area until bedtime. There will be activities
 happening within the Crystal Gardens prior to bed time and we don't' want anyone
 stepping or tripping on your items.
- Be respectful of other people and their belongings. Do not run or play on stairwells, escalators or elevators. There will be plenty of other ways to have fun.
- We ask that you observe quiet after 11:30pm. Others will be trying to sleep. If you must make a phone call or want to stay up and chat, we ask that you step out of the Crystal Gardens onto the west landings in our Family Pavilion as to not disturb others.
- Navy Pier reserves the right to ask anyone to leave regardless of the hour who does not adhere to our rules or because of inappropriate behavior (examples include but are not limited to inappropriate sleeping areas outside of your assigned zone, excessive noise, safety issues or any other disturbances)
- Alcohol is not allowed inside the Crystal Gardens during the event. We ask that you do
 not excessively consume alcohol while in other areas of the pier as well. You are here
 after all to chaperone and play with your children. If you are observed as being
 intoxicated and disruptive to our event, Navy Pier staff reserves the right to ask you and
 your entire party to leave the pier, regardless of hour.

Schedule of Events:

5:30pm-6:30pm Registration 6:45pm-7:00pm Orientation

7:00pm-9:00pm Activities & Programming

8:30pm-10:00pm Snack & Movie in Family Pavilion

10:00pm-11:00pm Settle in to sleeping area

11:00pm-7:00am Lights Out
7:00am-7:30am Morning Yoga

7:30am-8:30am Breakfast & Pack up

8:30am Event End- All guests depart

FAQ

Can I check in late?

We ask that everyone be on site by 6:30pm at the latest for orientation. If you don't think you can make it by then, please reach out to us at <u>pjsandpalmtrees@navypier.org</u>

Can I sleep anywhere I want in the building?

No. Sleeping zones will be assigned at random within the Crystal Gardens. We will do our best to accommodate larger groups, but you must contact us before Friday, May 10. Requests after May 10 and on site cannot be accommodated.

Can I bring an inflatable mattress?

You can bring up to 2 twin mattresses or one queen per sleeping zone. Larger mattresses will not be allowed.

Can I plug my phone in overnight in my sleeping area?

We will provide power to inflate air mattresses and charge phones in a designated area within Crystal Gardens but not at each sleeping zone. If you have medical equipment that requires power overnight, please contact us ahead of time at pjsandpalmtrees@navypier.org. Onsite requests will not be able to be accommodated.

Can we wander around Navy Pier all night?

No. We ask that you be inside Crystal Gardens by 10pm so we can lock the space down to ensure the safety of everyone attending.

Is first aid available?

Yes. We will have an EMT on-site for the duration of the event.

What do I do in case of emergency?

You will be provided with a phone number for a Navy Pier staff member and our 24 hour security team upon arrival. Please reach out via phone or find our nearest staff member and alert them in person.

Can I bring my own food and drinks?

No. If you have food allergy concerns or severe dietary restrictions, please contact us prior to arrival at pjsandpalmtrees@navypier.org

Can I add people to my group after I have registered?

We will do our best to accommodate changes but cannot guarantee space will be available. Please contact us at <u>pjsandpalmtrees@navypier.org</u> to modify your reservation

Is parking free?

No parking is not free but we will provide each group with one discounted parking pass for the event.