Navy Pier Coronavirus (COVID-19) Cleaning and Sanitation Measures

- **INCREASED CLEANING**
  Navy Pier’s janitorial team adheres to the recommendations set forth in the U.S. EPA’s Emerging Pathogen Policy regarding cleaning disinfectants. We are using Virex II 256, a recommended hospital-grade disinfectant, for cleaning. In addition to the restrooms, we are using a sanitizer on “high touch” areas twice per day.

- **HIGH TOUCH SURFACE CLEANING**
  High Touch Surfaces are defined as a surface or object which is touched or handled frequently by the building occupants and visitors. Below are examples of potentially highly contaminated surfaces that we focus on a daily basis. We have increased the frequency of cleaning these surfaces.

  Touch screens ● Parking pay stations ● ATMs ● Big Belly (trash can) handles ● Door knobs/handles ● Door push plates and crash bars ● Arms on chairs and back of chairs ● Phones ● Desk and table tops and edges ● Countertop ● Light switches and room controls ● Furniture cabinet and drawer handles ● Elevator buttons ● Vending machines ● Drinking fountains ● Refrigerator handles ● Computer equipment and keyboards ● Lecterns ● Restroom door knobs and handles ● Toilet horizontal surface/seat ● Toilet levers/flush ● Faucets (at sink) ● Sink surfaces ● Dispenser buttons/levers ● Partition handles ● Locks and doors ● Stair and escalator handrails

- **ADDITIONAL STAFF**
  While all staff will be equipped to disinfectant their assigned area, there are additional staff for the sole purpose of continuous cleaning of public space and “high touch” areas with Virex 256.

- **AIR INTAKE**
  Navy Pier has adjusted the fresh air intake into various areas of the Pier.

- **STAFF TRAINING AND AWARENESS**
  Team members are informed of the medical recommendations and control/prevention measures of COVID-19. The policies and procedures are updated as required. Team huddles consist of targeted training, including hand hygiene, personal protective equipment and respiratory hygiene, as well as site specific standards put into place. Additionally, managers and supervisors are conducting hygiene spot-check audits a minimum of three times per day.

- **SOCIAL DISTANCING ENCOURAGED**
  The frequency and type of face-to-face employee encounters have been modified (e.g., no hand shaking, substituting teleconferences for face-to-face meetings, staggering breaks, and posting infection control guidelines). We are promoting social distancing between employees and customers and maintaining six-foot spatial separation between individuals.

- **CONFIRMING HEALTH OF ASSOCIATES PRIOR TO THEIR SHIFT**
  Management is conducting standard observation of illness, as we would during normal operation; Checking for coughing, sneezing, wheezing, sweating, shivering.

- **INCREASED NUMBER OF HAND SANITIZERS THROUGHOUT THE FACILITY**
  Please see Navy Pier’s Hand Sanitizer Location Map.

Updated: 3/10/2020